Canadian Retail Enterprise Reduces Risk and Stabilizes Environment with Solid Backup Solution

Client's Background

The retailer has a chain of hundreds of general merchandise stores across Canada. They use technology for all of its business systems - accounting, vendor management, order automation - and to share data amongst stores.

Business Situation

Without a solid backup foundation, the retailer's approach to backup was sporadic and unstructured. Tape was used for data backup, and there were no processes or best practices in place. The company's exposure to risk was high. Should data become lost or corrupted, all business operations would quickly come to a halt.

Backup Solutions

The Blair team conducted a thorough assessment of the client's backup system requirements and organizational data. Next, the team and the client stakeholders aligned technology & services with business objectives and developed a services level agreement (SLA) that would support business operations. The Blair team re-catalogued all legacy tape backup, deployed backup recovery media management software, developed best practices and documentation and implemented ongoing Blair Managed Services relating to the backup environment.

Outcome

Now that its technology environment is stabilized, business risk has been minimized, the retailer can continue to operate in the event of a business disruption with its prescribed approach to backup supported by professional services. With the implementation of a modern backup strategy, the retailer enjoys a number of benefits including:

- Faster offsite data replication means dramatically increased bandwidth efficiency
- A unified approach to backup with web-based tools and dashboards results in simplified data management and recover
- Get 7x24 support from Blair Managed Services gives the client peace of mind so they can focus on more business operation

About Blair

Blair Technology Solutions provides tailored, innovative and flexible IT solutions to a variety of mid to large sized enterprises across Canada.

Our full complement of versatile, scalable and flexible solutions, are exclusively tailored for your organizational requirements.

From traditional infrastructure to Managed Services and Digital Transformation, Blair has extensive expertise in building custom solutions to meet the needs of your unique IT environment.

About Blair

We can identify potential issues before they affect your IT environment's performance and availability.

What makes us unique is our commitment to complete customer satisfaction and our ability to provide highly tailored services that fit t he distinctive needs of each client.

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